### **ALGUNOMY**

## **Guided Selling**

Supercharge
Personalization by
Combining Explicit and
Implicit Shopper Data



While traditional discovery methods like search and browse still hold value, they often fall short in guiding shoppers towards the right products as quickly as possible.

Guided Selling solves this problem by guiding shoppers through the process of purchasing a product, just like a sales associate would in a physical store. It gathers shoppers' explicit input (from their responses to quizzes or questionnaires) and combines it with their implicit data (gathered from their on-site behavior, purchase history, etc.) to hyper-personalize product recommendations, thereby improving conversion rate and revenue.

# Use a Simple, Merchandiser-Friendly Interface to Create Engaging Quizzes—Without Developer Support

#### **CREATE CUSTOMIZABLE QUIZZES**

Map questions and answers to catalog elements, such as categories, product attributes, or price. Preview the experience on the dashboard interface before publishing the quiz.

#### **DEEP MERCHANDISING CONTROLS**

Influence and sort product recommendations based on brand, category, price, newness, user affinity, and more.

## DELIVER CONSISTENT, ON-BRAND EXPERIENCES

Effortlessly modify colors, fonts, sizes, and the overall look and feel to align with your brand guidelines, without developer support.

#### **TEST AND OPTIMIZE**

Leverage the built-in variation testing feature to assess and compare the performance of different quiz versions and identify the most effective one.

#### **COLLECT AND LEVERAGE ZERO-PARTY DATA**

Store shoppers' quiz responses within their Real-time User Profiles, enhancing personalization across all eCommerce touchpoints, including recommendations, search results, category pages, and content.

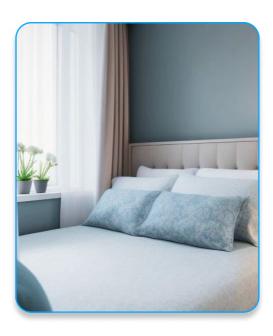
### **Impact**

#### Client

#### **An American Specialty Retailer**

Customers who complete the Product Finder convert **+160%** more than normal visits, and the RPV is **+396%**. The Product Finder has the highest engagement, at **129%** greater than the next highest placement.





## Client A Major Jewelry Retailer

Customers who view the Gift Finder convert **40%** more than those who do not. The Gift Finder has the highest recommendation engagement, with a **4x higher CTR** than the next highest placement.



#### **Contact Us**

To learn more about Guided Selling or to see a demo, write to us at <a href="hello@algonomy.com">hello@algonomy.com</a>.

### **ALGUNOMY**

Algonomy helps consumer businesses maximize customer value by automating decisioning across their retail business lifecycle, with Al-enabled solutions for eCommerce, Marketing, Merchandising, and Supply Chain. Algonomy is a trusted partner to more than 400 leading brands, with a global presence spanning over 20 countries. Our innovations have garnered recognition from top industry analysts such as Gartner and Forrester. More at <a href="https://www.algonomy.com">www.algonomy.com</a>.