ALGONOMY

Keells

CASE STUDY

EDI integration with Suppliers

🎯 CHALLENGES

Managing Purchase Orders and Goods Received Notes is a significant drain on bandwidth for large suppliers. Under the previous Keells process, suppliers were burdened with manually downloading these documents from the retailer system and then uploading them into their ERP systems for processing. This cumbersome manual task was not only labor-intensive but also error-prone, often resulting in delays in order processing.

This challenge was faced by large suppliers who manage relationships with many retailers.

💡 SOLUTION

Keells Super implemented Keells Advance Network Exchange (KANE), a robust web-based supplier-retailer collaboration platform based on Algonomy's Supplier Collaboration Platform, for streamlining supplier processes and boosting time-to-insight.

Role	Before	After
Supplier	1. Download PO & GRN from Keells system 2. Upload the PO & GRN details on supplier ERPs for further processing	1. As soon as the PO & GRN is generated by retailer's category manager, the same is automatically updated on supplier ERP with the help of EDI integration

BENEFITS

The EDI integration of the retailer and supplier system has significantly reduced the time and effort needed to process Purchase Orders (PO) and Goods Received Notes (GRN).

"Before, our team spent valuable time manually downloading purchase orders and goods received notes from Keells' system, then tediously uploading them onto ERP. Now, thanks to seamless EDI integration, the process is automated. As soon as the retailer's category manager generates a PO & GRN, it's effortlessly and instantly reflected in our ERP, significantly reducing manual effort and streamlining operations."

Chamika Herath
Customer Service
Unilever, Sri Lanka